



Dear Fellow Delawarean,

When it comes to protecting our families, safeguarding our wallets, knowing our rights as victims of crime, or understanding how the law can make our communities better, information is the key. Equipped with knowledge, we can make choices that greatly reduce our risk of becoming a victim of crime or fraud, and we can learn how to get help if we're mistreated.

The mission of the Delaware Department of Justice is to protect Delawareans from harm by enforcing the law and being your advocate. We're here to help you, and also to give you the information you need to help yourself and your family. Inside this brochure, you'll find information about senior abuse, ways in which you can help, and how to contact the Department of Justice for further assistance. Together, we can keep Delaware safe and strong.

Beau Biden
Attorney General

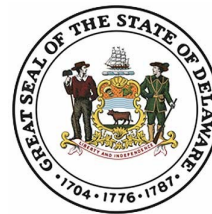
Delaware Department of Justice
Criminal Division
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Senior Victims Advocates

Protecting Delaware's Seniors



Delaware Department of Justice



**Attorney General
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Criminal Division

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What is a Senior Victim Advocate?

Senior Victim Advocates are specially trained senior citizen volunteers. Senior Victim Advocates help fellow seniors who are victims of crime better understand and feel more comfortable with the criminal justice process.

Senior Victim Advocates help make a difference in several ways. They help senior victims by:

- Contacting victims to explain their rights in the criminal justice process and to maintain contact with the victims throughout the criminal proceedings
- Ensuring that victims understand the laws relevant to their case and checking that they have received proper documentation
- Making referrals to community and government programs that provide additional services to victims
- Identifying circumstances that call for the intervention of Department of Justice staff

MAKE A DIFFERENCE



- An elderly person is victimized every 2.7 minutes, but those are only the cases that we hear about.
- Countless victims never get the help they need.
- Do something to change that by becoming a Senior Victim Advocate .



How are Senior Victim Advocates trained?

Senior Victim Advocates are trained by experienced individuals from government and non-profit groups who know what it takes to help senior victims navigate the criminal justice system.

Areas of training include:

- Communication & Listening Skills
- Community Resources for Victims
- Court & Legal Procedures
- Crisis Intervention
- Family Violence
- Managing Stress and Anger
- Physical Abuse of the Elderly
- Police Procedures
- Problem Solving Methods
- Psychology of Victimization
- Telemarketing Scams